







This photo shows Hutton House in 2011

Hutton House

654 Wonderland Rd N London ON N6H 3E5 Tel: 519-472-6381 Fax: 519-472-1051

Hutton House Learning Centre

Cherryhill Village Mall 301 Oxford St W London ON N6H 1S6 Tel: 519-472-1541 Fax: 519-472-3411

Day Break

140 Ann St London ON N6A 1R3 Tel: 519-433-1441 Fax: 519-433-1160



Supporting youth & adults with disabilities

2011-2012 Annual Report



www.huttonhouse.com



MISSION

Hutton House promotes and supports persons with disabilities through learning and life enhancing programs that focus on each individual's strengths, abilities and interests.

VISION

Persons with disabilities have equal access to participate in all aspects of community life.

PHILOSOPHY

The Hutton House philosophy is one of support, inclusion and a view toward participants and their families that:

- Fosters a climate of understanding and respect for the privacy, dignity and worth of each person.
- Respects and encourages personal choice and self-direction.
- Strives to support individuals by building on their strengths, abilities and interests.
- · Promotes independence and involvement in the community.

VALUES

- We value inclusion and full participation in community life and will support and encourage individuals as they grow in their lives.
- We value the opportunity to collaborate and cooperate with other organizations to make the best use of community resources.
- We value excellence through competent staff and volunteers committed to high quality services and through accountability to the public and those we serve.
- We value innovation through the creative application of our resources in responding to current and emerging needs.

PRINCIPLES

- We will practice clear, open and honest communication.
- We will promote an environment where people feel safe, in control, comfortable and important.
- We will consider the needs of others and work together to achieve goals that cannot be reached alone.
- We will encourage participants to be actively engaged in directing their future.
- We will facilitate outcomes based learning as a means to achieve our Mission.

CUSTOMER SERVICE COMMITMENT

Our most important customer is YOU. In a safe, supportive and respectful environment

In a safe, supportive and respectful environmer We will work together

With open and honest communication

To enable you to discover and achieve your goals.

Minutes of the Annual Meeting of Hutton House June 15th, 2011

1. Call to Order

The meeting was called to order by President Paul Coulter who welcomed about 50 attendees on behalf of the Board of Directors. The meeting was held at the Wonderland location.

2. Motion: Approval of the Minutes of the Annual Meeting of June 16th, 2010.

First: Sue Barnes Second Susan Mrnik Motion: Carried

Motion: Approval of the Audited Financial Statements for the year ending March 31, 2011.

First: Susan Mrnik

Second: Nancy Van Spronsen

Motion: Carried

4. Motion: Appointment of Ford Keast LLP as auditor for the year ending March 31, 2012.

First: Susan Mrnik Second: Nancy Van Spronsen

Motion: Carried

Ratification of Acts of the Board.

Motion: Be it resolved that all by-laws, resolutions, contracts, acts, proceedings, and payments of the Board of Directors and of the officers of the Association enacted, made done or taken since the last Annual General Meeting of members of the Association be and the same are hereby approved, ratified, sanctioned and confirmed.

First: Sue Barnes Second: Jean Knight Motion: Carried

6. Motion: Appointment of the Officers of the Board of Directors:

President: Paul Coulter
Vice President: Carmen Sprovieri
Treasurer/Secretary: Susan Mrnik

First: Jean Knight Second: Sue Barnes Motion: Carried

7. Staff Recognition Awards

8. Motion: Adjournment

First: Nancy Van Spronsen

Motion: Carried

MESSAGE FROM THE FOUNDATION



Ian Shewan, President

Sue Barnes, Vice President

Dina Silvestro, Secretary

David Morrison, Director

Ron Mikula, Treasurer

John Kime, Member

Foundation Board 2011 - 2012

Dear Friends & Supporters:

As an organization separate from Hutton House, the Hutton House Foundation has a mandate to supplement or enhance the services provided by organizations such as Hutton House, especially where there is a gap between what is needed and government funding. This included assisting over 500 youth and adults with access to programs and services such as Adult Education, Access Voluntarism, ARTworks and Fitness and Wellness where demand constantly exceeds current government funding.

We are incredibly grateful of the support provided by the many donors, event participants, corporate sponsors and volunteers.

On behalf of the Board, I want to thank the many friends and supporters of Hutton Kim Little, Member House Foundation. Your contributions are greatly appreciated!



Sincerely,

Ian Shewan President





The Annual West Haven Charity Golf Classic is the single largest fundraiser for Hutton House. On July 18, 2011 we raised \$23,600 in support of the 10 different programs offered at our 3 locations.

We are grateful for the wonderful support we received from our golfers, volunteers and many sponsors, especially our major sponsor, West Haven Golf & Country Club.

This is a fun event with a unique format! Golfers competing in 2 person teams play 6 Holes Best Ball, 6 Holes Scramble and 6 Holes Alternate Shot.

MESSAGE FROM THE PRESIDENT



The start of a new year represents more than a passage of time. It is an opportunity to take stock of the past year's achievements and to plan for the future.

In 2012, we celebrated a very successful open house to celebrate an extensive renovation at the main building. The renovation has brought a new fresh look and feel to the building and we are excited to extract the investment we made in this to enhance the delivery of our programs and services to our participants.

We welcome Patrick Ley and Jennifer Fitzgerald, who joined our board during the year, both have brought a wealth of knowledge to the board from their respective areas of expertise.

Hutton House continues to make tremendous strides in achieving the goals as set out in our strategic plan. In 2013 we will be spending some time reviewing our plan and ensuring we are on track and refocusing our plan where needed. We need to remain flexible as the demands for our programs and sources of our funding are constantly changing.

I would like to express the gratitude of the entire Hutton House community, to our members, staff, volunteers and my fellow board members whose time and efforts make Hutton House such a success. I have enjoyed my Presidency, thanks to so many people. Let's keep up the momentum in the coming year, with the continuing execution of our strategic plan in order to make Hutton House the best place it can be.

Respectfully yours,

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Paul Coulter

MESSAGE FROM THE EXECUTIVE DIRECTOR

There's a saying that applies so well to us here at Hutton House – "there's never a dull moment."

Congratulations to all of the staff, volunteers and especially the participants who have worked so hard to achieve so many great things this past year.

Here's a list of highlights – enjoy!

Mauly

Marilyn Neufeld Executive Director

A new look for www.huttonhouse.com. After lots of hardwork, our new website launched in December 2011. The new website features greater accessibility, highlights key areas and features lots of photos. Over 1,000 visitors dropped by to take a look in its first 6 months. The new website is also much easier to update – be sure to visit the Events and News sections on the front page often for all the latest and greatest.

Two great videos about Hutton House were produced: "What can you do at Hutton House" showcases all of the programs at Hutton House and "We've got your next great employee" features Employment Services specifically. Thank you so much to everyone involved in the filming and production of the videos. They are a wonderful way to communicate all of the excitement and possibilities that Hutton House is all about. To view them, visit www.huttonhouse.com or youtube.com and search "huttonhouse London".

GPS – The Goals, Preparation and Skills employment program resulted in 21 youth being offered employment in various industries such as food service, construction, retail, social service, warehousing, farming and administration. After completing the program, 11 other individuals have returned to education which we also consider very positive. This was a very exciting program as it offered participants 3 weeks of paid, in class workshops as well as 12 weeks of paid job placement. Comments from participants were very positive, such as: "I'm on the road to success."; "I see the other side of life and being successful." "My friends and family have noticed a change – I'm happier and I have a lot more confidence.".





HIGHLIGHTS OF THE YEAR

- Money Matters Hutton House piloted a two day money management workshop called Money Matters. Developed by ABC Life Literacy Canada in partnership with Human Resources and Skills Development Canada and TD Bank Group, the workshops have been very successful and popular. Topics discussed included budgeting, banking basics, saving, credit and borrowing.
- New Look and New Products for the Gift Shop As part of renovations, the Gift Shop was moved to the front entrance of the Main Building. It is a bright, inviting and accessible location that features the many hand crafted products Hutton House creates. New in Pottery is the glaze "Willow" best described as soft tones of smoky blue and gray with a soft matte glaze. As well, the Gift Shop features watercolour paintings by Hutton House participants, a new line of Kumihimo jewellery and much more.
- Biz After 5 at Hutton House In February 2012, Hutton House hosted the London Chamber of Commerce Biz After 5 Event. It was a packed house, with over 150 guests from the local business community. Many thanks to everyone involved!
- Access Voluntarism This program continues to have an amazing impact on the local community. Since 2001, over 136,000 hours of community service have been completed through the program. One of our partners is the Middlesex-London Health Unit. We were very honoured to have their CEO and Medical Officer of Health, Dr. Graham Pollett make the following kind comments. "The Hutton House volunteers have been affiliated with the Middlesex-London Health Unit for a long time; they have become a very important part of our team. Their dedication, commitment and enthusiasm inspire and humble us. I am grateful for our partnership with Hutton House."
- Learning Centre Open House In September 2011, the Learning Centre hosted a very successful open house featuring many different speakers from the local business community. Representatives of the City of London, Investors Group, TD Bank, the Ontario Disability Employment Network, and Rotary at Work initiative gave interesting and thought provoking presentations.
- Fitness & Healthy Living In the Healthy Living program 10 learning modules were produced on various topics as part of the Healthy Communities Fund Grant through the Ministry of Health Promotion. Topics included Eating Well with Canada's Food Guide, Food Safety, Healthy Eating on a Budget, Cooking for One or Two, Healthy Eating for Healthy Aging, Vegetables and Fruit Everyday, Quick and Easy, Meals, Menu Planning, Low Fat Meals and Cooking Basics. These will be made available electronically to members of our local community.
- Employment Hutton House offered four different employment programs including Youth En Route, the Employment Support Program, JOBworks and GPS. Despite London having Ontario's second highest big city unemployment rate, the Hutton House employment programs were each able to meet or exceed their targets. In total, 200 individuals with disabilities secured employment
- Debut of Crack in Time After a lot of hard work, and delays caused by construction, the Hutton House players presented 3 performances of "A Crack in Time" in June 2011. Never shy of a challenge, A Crack in Time combined comedy, science fiction and music all in one!



TREASURER'S REPORT



I am pleased to report on the financial position of Hutton House Association for Adults with Disabilities for the year ending March 31, 2012.

We received approximately \$3.0 million in various funding allocated for operating expenses during the year, primarily from the Ministry of Community & Social Services, Employment Ontario and the South West Local Health Integrated Network. All funds were

used to support individuals through our three locations: Hutton House, the Hutton House Learning Centre and Day Break. Other revenue includes Human Resources and Skills Development Canada, the Ministry of Health Promotion, Green Shield Canada Foundation, the City of London, fees for service and Hutton House Foundation.

During the year we received funding through the Infrastructure Stimulus Fund (ISF) to support the renovation and expansion of our building. The total project costs incurred from the inception of the project in Fiscal 2011 to March 31 2012 were approximately \$874,000 of which \$512,500 was funded by the ISF. The remaining \$361,500 was financed by our own capital commitment and Hutton House Foundation.

Audited financial statements were prepared by Ford Keast LLP, Chartered Accountants providing an independent opinion on the financial position and operating results of Hutton House for the year ended March 31, 2012. The balance sheet shows total assets of approximately \$2,120,000 (\$1,995,000 in 2011), liabilities of approximately \$998,000 (\$848,000 in 2011), and a resulting net asset position of approximately \$1,122,000 (\$1,147,000 in 2011). The audited financial statements of Hutton House are used in reporting to government and are available to the public upon request.

For fiscal 2013 we anticipate that our funding will remain consistent with fiscal 2012.

We move forward with confidence in our commitment to build on our capacity to identify and respond to the unmet needs of existing and potential participants. Thank you to all of our funders, sponsors and volunteers for your continued support.

Susan Mrnik, Treasurer

DEVENUE.

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Audited Financial Statements are available upon request.

Deficiency of revenue over expenses

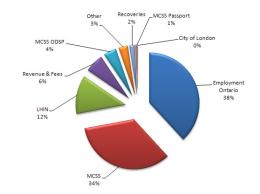
Hutton House Operating Results

Year Ended March 31, 2012

REVENUE:	
Government funding	\$ 2,679,788
Amortization of deferred contributions	125,205
Fee for service	108,086
Operations	29,902
Interest	10,827
Miscellaneous	8,860
Donations & grants	7,900
	\$ 2,970,568
EXPENSES:	
Salaries & benefits	\$ 2,363,428
Operating	254,563
Occupancy	253,412
Amortization	113,523
Purchased services	8,481
Administration	1,950
	\$ 2,995,357

\$ (24,789)

2013 Anticipated Funding & Revenues



Employment Ontario	\$998,633
MCSS	886,716
LHIN	325,577
Revenue & Fees	158,634
MCSS ODSP	108,000
Other	77,289
Recoveries	42,092
MCSS Passport	17,095
City of London	1,805
	\$ 2,615,841

Thank You to Our Major Funders





Addit Educatio

Ontario Local Health Integration Network

HEALTH PROMOTION AND SPORT

Ontario PHEALTH PROMOTION AND SPOR

Healthy Living Progr

Ontario GREEN USHIELD
Wellness Program

Ontario Ministry of Community and Social Services

Ontario and Social Services

Youth Employment Strategy program. Canada:

Ontario Ministry of Community and Social Services

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Ontario MI

Support Program

Youth En Route, Employment Support Program, Literacy Basics Skills through the Thames Valley District School Board

A NEW LOOK

Grand Re-Opening of Main Building:

On December 16th, the Main Building held a ribbon cutting ceremony and open house to celebrate its new look. Work on the building's interior included renovating and expanding program spaces, training and meeting rooms to increase capacity and improve accessibility for participants. Many special guests attended the ceremonies including Deb Matthews, MPP London North Centre & Minister of Health and Long-Term Care, Chris Bentley, MPP London West & Minister of Energy and Ed Holder, MP London West.

















Store hours are:

THE HUTTON HOUSE GIFT SHOP

Monday to Friday 8:30 a.m. to 4:30 p.m.

The pottery store is located just inside the front entrance of the Head

Caribbean Blue, Espresso and our new colour Willow. For fabulous

Office on Wonderland Rd. at Oxford Street. (behind Wendy's)

Our handmade stoneware is available in four colors, Riverbank,

gifts for weddings, birthdays, and anniversaries, visit the store.







Leadership Team

Marilyn Neufeld - Executive Director Jeanette Dutot - Manager of Community Services Karen Steinmann - Manager of Employment & Training Tilda King - Finance Manager

Administration

Kathy Labelle - Administrative Assistant Kim Neable - Intake Specialist Lori Bardy - Technical Systems Administrator Mary Munro - Accounting Clerk Sherri Clifford - Human Resources Generalist

Custodians

German Navarrete - Main Building Philip Gosso - Learning Centre Tom Reeve - Main Building, Day Break

Fund Development

Jim Belton - Events Coordinator **Susan Ratz - Communications Coordinator**

Access Voluntarism

Bill Mills - Volunteer Coordinator **Lori Francis - Community Support Worker** Paul Martin - Community Support Worker Jennifer Bate - Community Support Worker

Adult Education

Heather Jeffery - Coordinator Margarita Sanchez - AE Administrative Assistant Sally Carlton - AE Assistant Stephanie Whitson - AE Literacy Facilitator









HUTTON HOUSE STAFF







ARTworks / LIFEworks

Judy Morris - Coordinator Bob Wallace - ARTworks/LIFEworks Facilitator Dick Foster - ARTworks/LIFEworks Facilitator Eunice Bretherton - ARTworks/LIFEworks Facilitator Margaret Thornicroft - ARTworks/LIFEworks Facilitator Noel Rozenveld - Drama/Music Instructor

Day Break

Jennifer Merrylees - Coordinator

Community Support Workers: Aaron Vandenbor Adriana Reyes Velasco **Allan Murray Amy Drulard Angela Carrion** Carmen Quinlan Carolyn Miller Liz Nicholas Jennifer Blane Jennifer Elrick Kristen Houghton Mirjana Turkovic Nevzeta Velagic Nicole Cravo Sarah McRae

Stephanie Schalk



Employment Services

Robin Hodgson - Service Coordinator Shakil Popatiya - Computer Facilitator

Employment Support Program: Adriana Reina Nino - Employment Specialist Guillermo Anaya - Job Developer John McCracken - Employment Specialist Natalie Coles - Employment Specialist Ruth Foster - Employment Facilitator

> JOBworks: Gordon Fansher - Job Developer

Justin Paisley - Employment Specialist

Youth En Route: **Ayme Craig - Employment Specialist** Joe Gansevles - Employment Specialist **Laurie Fowles - Vocational Accommodations Specialist** Tami Clark - Employment Specialist

Fitness

Kristy Hoornick - Fitness & Wellness Facilitator

Life Coaching & Wellness Lisa Havens - Life Coach Facilitator

Liz Nicholas - Healthy Eating Facilitator Erin McDougall - Healthy Eating Facilitator Zabrina Bailey - Healthy Eating Assistant

Passport

Amanda Russell - Community Support Worker Sarah McRae - Community Support Worker

Pottery Studio

Judy Morris - Coordinator Brian Mitchell - Shipper **Dick Foster - Pottery Technician Eunice Bretherton - Pottery Technician** Krista Cartier - Pottery Room Assistant Miriam Andrews - Pottery Room Assistant





Congratulations!

Hutton House Thanks All of Its Dedicated Volunteers and Employees for their years of service!

Volunteers

15 Years of Service

Jane Morley - Day Break, 1 to 1 & Reception







5 Years of Service Carol Drudge - Board of Directors Jean Knight - Board of Directors Terry Alves - ARTworks Simone Brennan - Reception

3 Years of Service

George Dixon - Tutor Zeba Hashim - Tutor Michelle Shum - Tutor Dorothy Smith - Tutor Joan Worthington - Tutor Lorraine Bates - Tutor Shephen Walmsley - Tutor Dana Innanen - Reception



2 Years of Service

Emily Minall - Tutor Faye Simmons - Tutor Yang Zhang - Tutor Wendy Kaelin - Tutor Patricia Henry - Wellness Karl Anderson - Reception

Rhonda Robertson - Reception

15 Years of Service

Margaret Thornicroft, Community Support Worker



10 Years of Service

Sherri Clifford, Human Rescources Generalist Carmen Quinlan, Community Support Worker, High Needs





5 Years of Service

Jim Belton, Events Coordinator Sally Carlton, GPS Coordinator & Adult Education Assistant Kristy Hoornick, Fitness & Wellness Facilitator Shakil Popatiya, Employment Specialist









3 Years of Service

Angela Carrion, Community Support Worker Phil Gosso, Custodian, Learning Centre Tom Reeves, Custodian, Main Building Karen Steinmann, Manager Employment & Training









VOLUNTEERS BUILD COMMUNITIES

Volunteers are so important to Hutton House. We thank the volunteers below for their gift of time, caring and sharing.

Access Voluntarism

University Of Waterloo

Dylan Campion Jessica Doig Amanda Reinhar Adam Fish Jenna McArthur

Memorial University

Tabitha Vercillo

Fanshawe College

Dorothy Smith Bianca Gelakis

Jon Richmond Luz Lonez Kelly Scheuerman Christine Elgeti Rebecca Moore Emma Kelly Cymone Young Marcela Gutierrez Samantha Hanna

Recreation and Leisure

Fitness & Health Promotion

Kaitlyn Walsh

Medix School

Personal Support Worker Janice Burke Community Support Worker Nicole Cravo Elizabeth Nicholas

High School Co op

Keela Clifford James Clayton Meghan Destun Brooke Ficca

Everest College

Casev Cook

Kings College- Social Work

ARTworks/LIFEworks

Adult Education

Arlene Renaud

Michael Renaud

Lorraine Bates Dana Borrie Candida Carr-Harris Beth Coelho Jennifer Cotton Brittany Czmorek Sam Daouk Erica Dean Leticia Diaz George Dixon Emily Fitzgerald Mike Hall Zeba Hashmi Thomas Hu Wendy Kaelin Nana Kyei-Poku Laurie Lalonde

James Lee Kelly Leong Micheline MacDougall

Leslie Mason Katie Miles Ruth Ann Mills Katie Mills **Emily Minall** Jacklyn Neborak

Adriene Lech

Elizabeth Nichola Devon Noxel Mary Serna Ayeesha Shah Natasha Shew Michelle Shum Faye Simmons

Dorothy Smith Heather Stratford Stephen Walmsley Myrna Wood Joan Worthington

Yang Zhang

Kaywyn Allison Terry Alves Emma Dollimore Julia Ferguson Natashia Gallant Patricia Henry Tabg Kij Jun Hiba Loubani Diane Morrow Kara Pihlak Cecilia Rozenveld

Board of Directors

Paul Coulter - President Sue Barnes - Past President Carmen Sprovieri - Vice President Susan Mrnik - Treasurer/Secretary Directors Carol Drudge Jenny Fitzgerald Gordon Nudds Jean Knight Nancy Van Spronsen Patrick Lev Ruta Pocius Sandra Hobson

Day Break Jane Morley

Event Volunteers Suma Al-Senawi

Geeta Bhatnagar Mariana Bustamante Reina Juliana Bustamante Reina Eric Channer Elisha Cleveland Jeff Dennis Darla Kemp Sydney Murdoch Margarita Sanchez

Kristen Sokalski

Taylor Watson

Fitness & Nutrition

Teresa Davev Stephanie Dos Santo Fiona Ho Dhreeti Kapoor Faiqua Khalid Megan Kuikman Michael Macaulay Amy Olcsvary Colleen Parks Paulo Perugino David Shpilt Sam Sultan Jae Sun Choi Franklina Tawiah Zunan Wang

Foundation Board

Kadia Wong

Ian Shewan, President Sue Barnes Vice-Presiden Dina Silvestro, Secretary Ron Mikula, Treasurer David Morrison, Director John Kime, Member Kim Little. Member

Learning Centre Karl Anderson

Nadeem Assaf Simone Brennai Ruth Clow Janet Cooper Dana Innanen Ken McKaig Andrew Mills Rosemary Mills Lori Miner Jane Morley Rhonda Robertson Robert Rogers

YER Volunteer

Joel Geraghty

Hutton House Volunteer Hours

On behalf of all the participants and staff of Hutton House, let me take this opportunity to thank you for your volunteer work in the 2011-12 year. During this past year, we have recruited more than 40 new volunteers. With the transition of students leaving and graduating, this keeps our numbers at around 125.

We have also put more non-students in placements which helps to reduce the large turn over that we traditionally see. We have made good use of the Pillar Non-Profit network website to advertise along with the orientation days at UWO. Word of mouth from our volunteers also helps to attract new people to support Hutton House.

I would like to thank Lori Francis, Jennifer Bate and Paul Martin for their help with the volunteer program throughout the year and for their help with the volunteer reception. They help a great deal to make reference phone calls, emails and interviews.

I look forward to supporting you in the coming year and hope you will continue with your outstanding contribution of time and talents to Hutton House.



Bill Mills Volunteer Coordinator

Hutton House volunteers made a big contribution in hours last year

Adult Basic Education 1,550 ARTworks 300 Board of Directors 230 Fitness 450 300 Healthy Living 100 Day Break 1,340 Learning Centre Receptionists

Total

4,270